

Check-in

Got a check-in booked? Great. If not, now's the time!

Your check-in is a chance to reflect, grow and feel recognised. The more you bring to the conversation, the more valuable it will be for you.

Take a moment to prepare by thinking about:

Where in the framework do you feel most confident?

What's one area you'd like to develop further?

Our Co-operative Colleague Framework



I care about our Co-op

By:

- DOES** Understanding and demonstrating our DOES values
- Supporting The Midcounties Co-operative to thrive
- Understanding what a co-op is and the power of co-operation
- Being a Midcounties ambassador

Co-op | Midcounties



I care about my work

By:

- Understanding my role and doing it well
- Asking for support/training when needed
- Understanding the importance of working as part of a team
- Delivering a great customer service



I care about my behaviours

By:

- Listening and acting on feedback
- Taking personal responsibility for my actions
- Being inclusive and supportive
- Treating others fairly and with respect

Through the power of co-operation, we're building a fairer more sustainable, and ethical future.

Think about:

Challenges & Priorities

- What challenges have you faced?
- What are your top priorities right now?
- How are you performing in the following areas?

- Membership Conversion
- Fame Journey
- GDPR
- Co-op Holidays
- Compliance Training

- Social Media
- Customer and Member Engagement
- Talk to us survey
- Pulse Survey

Celebrate Progress

- What's gone well recently?
- What are you most proud of?
- How are you performing against your goals?

Focus on Growth & Support

- What support would help you move forward?
- What learning or experiences would help you reach your future goals?
- What would make a positive difference at your site or across the region?