

Leaking fridges and freezers

The following additional controls should be introduced until the equipment is returned to safe working

Interim risk due to excessive water on the floor

Hazard: Slippery floor surfaces

Incident risk: Slips and falls

Who at risk: Customers and colleagues

Reduce the risk by adopting the following:



These are temporary controls, if you have leaking fridges and freezers you must report the issue via C365 and continue to chase the contractor for a resolution

Regularly clear away the leaks

- Follow normal spillages procedure—mopping and drying the floor with blue paper roll. Return the mop and bucket to prevent further trip hazards
- Display “**CAUTION WET FLOOR**” hazard sign (s) and regularly check that it hasn't become a trip hazard.
- Note the issue on your daily store standard checks
- The use of “pig socks” will help to reduce the volume of water leaking onto the floor
- Avoid covering leak with floor mats—this adds an additional slip hazard
- **Regularly** check the leak to ensure it is contained and not a slip hazard, repeating first step if necessary.

If the leak cannot be suitably contained

- If the leak cannot be contained, consider cordoning off the aisle to prevent customer and colleagues access and subsequent slips and falls